

NEWSLETTER

www.chisouthfl.org



"Patient Care Comes First"



Message from the CEO

LOCATIONS

Urgent Care Center

Open 7 days
10300 SW 216 Street
Miami, Florida
305-253-5100

Doris Ison

10300 SW 216 Street
Miami, Florida
305-253-5100

Naranja Health Center

13805 SW 264 Street
Naranja, Florida
305-258-6813

South Dade Health Center

13600 SW 312 Street
Homestead, Florida
305-242-6069

Everglades Health Center

19300 SW 376 Street
Florida City, Florida
305-246-4607

MLK Clinica Campesina

810 W. Mowry Street
Homestead, Florida
305-248-4334

West Perrine Health Center

18255 Homestead Ave
Perrine, Florida
305-234-7676

Behavioral Health Center

10300 SW 216 Street
Miami, Florida
305-253-5100

Marathon Health Center

2855 Overseas Highway
Marathon, Florida 33050
305-253-5100

When you are an organization that helps mostly poor people, it's hard to attract the attention of those who are capable of lending financial support. Things like cancer and heart disease strike company executives as well as people on the loading dock, so large donations are not unusual. But company executives generally don't know much about organizations like CHI, which makes the upcoming annual Robert Bailey/Glen Rice Celebrity Golf Tournament so important. Not only does the event raise significant dollars for CHI's important programs, but it also gives us a chance to communicate about our mission and good work to an audience that is happy to pay \$200 for a round of golf and dinner with celebrities. This year's event will be on Friday, March 18th, at the Red Course of the Doral Golf Resort and Spa. We are grateful to all of our sponsors for underwriting much of the costs of the day, making it possible for CHI to use the proceeds of the event to provide affordable, quality care for the people of South Florida.



This year, the fundraiser will support the development of a new building in Homestead, our Children's Medical Center, next to our existing MLK Health Center. The Children's Medical Center will include a Children's Crisis Stabilization Unit and pediatrics services. Currently, there is no Children's Crisis Center that serves the Florida Keys and South West Miami-Dade, requiring people who need these services to travel north. The community has asked CHI to respond to this need, but it is expensive. Last year we raised \$100,000 from the Celebrity Golf Tournament and had more than 140 golfers. In its 14 years, the annual tournament has raised more than \$600,000 to enable CHI to expand its services to the community.

We are so grateful to Robert Bailey and Glen Rice for lending their names to this annual event and for bringing their celebrity athlete friends to join them. The opportunity to spend a day with a well-known athletic star is a big draw that has made our event such a success over the years. Now, I don't expect many of our employees will be spending \$200 to play golf, but you can help in so many other ways. If you are so motivated, you can work with the Golf Committee, sell sponsorships and even get some businesses you know to donate items for raffle. We are so fortunate to come to work every day knowing that at the end of the day we will have made life better for those we serve. Not many people can go to work and say that. The Robert Bailey/Glen Rice Celebrity Golf Tournament is one of the few opportunities we get each year to tell the world about what we do here.

Brodes H. Hartley, Jr.

President & CEO

Accountability and Compliance Today (ACT)



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1800-617-5727 provider services

Leading the Way to Quality Care

CHI New Years Day Brunch

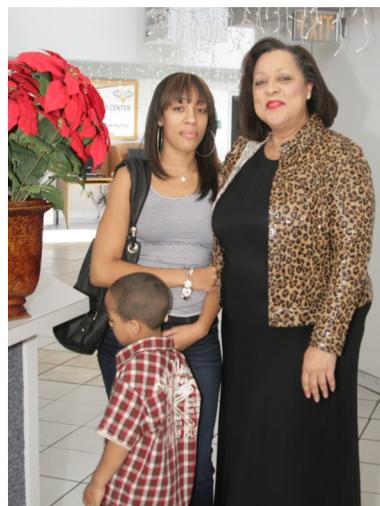
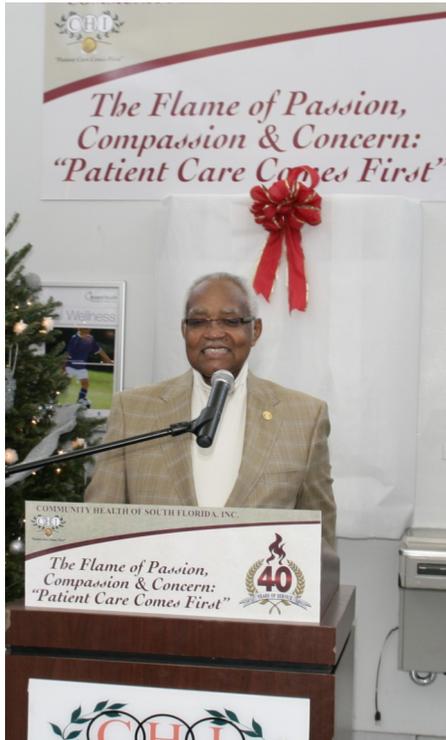
By: Joe Prater

CHI kicked off our 40th year anniversary with a fabulous brunch celebration on New Years day. Over 170 employees and family members enjoyed this special occasion, which serves as a prelude to other spectacular events planned this year as we live up to our 40th anniversary theme – “The Flame of Passion, Compassion and Concern – Patient Care Comes First.” The special start of our New Year and our 40th anniversary is followed by:

1. CHI’s participation in the West Perrine and Homestead/Florida City MLK Day Parades.
2. The Robert Bailey/Glen Rice Celebrity Golf Tournament on March 18th at the Doral Golf Resort and Spa.
3. CHI’s 40th Anniversary Gala on May 7th.

The list of events goes on, so mark your calendars to ensure you and your family can come out and enjoy as we celebrate this tremendous milestone.

Get a sampling of how much fun is in store by talking with some of the staff pictured during the 40th Anniversary brunch. Fun was had by all!



ACTION Hero

By: Joe Prater



Mr. Brodes Hartley, Jr. President & CEO, Deborah Brown and Joe Prater, Sunshine Club Volunteer Manager on January 12th 2010.

Congratulations Ms. Brown!

Deborah Brown, volunteer with the Sunshine Club Volunteer Program, received the Action Hero Award based on sustained superior performance. New to the health care field, Deborah has quickly learned the CHI system and has used this knowledge to benefit both patients and staff. She has also taken it upon herself to learn two other systems, the Department of Children Families ACCESS System and the Patient Advocacy system. The services she provided in assisting 42 patients in applying for Medicaid benefits is outstanding. She has the amazing ability to put the patient at ease, gain their confidence, and make every effort to ensure they received all entitlements possible. In managing the Patient Advocacy Program, Deborah has been instrumental in enrolling 320 patients and/or community residents as Patient Advocates; thus allowing these individuals the opportunity to support community health centers nationwide.

Deborah has been a key figure in the implementation of the Family Medicine Greet Program. Her availability to patients and staff has helped ensure the successes this program has enjoyed. Patients have found her to be a great advocate in ensuring their needs are met. Numerous compliments have been received from patients regarding the help Deborah has provided them. Additionally, she readily provides support coverage in Administration and performs all duties in a professional manner. Deborah's ongoing outstanding performances have lead to her status as the Lead Volunteer for the Sunshine Club Volunteer Program. She serves as a trusted liaison in managing volunteer matters. Deborah is deserving of recognition as an Action Hero Award winner through her words, actions, and deeds.

MIS Says To Be Energy Conscious!

By: Francis Monge

We all can make a difference! Do your part! Follow these tips to save energy:

Always turn off your computer and lights at the end of the day.

There is a common misconception that screen savers reduce energy use by monitors; they do not. Automatic switching to sleep mode or manually turning monitors off is always the better energy-saving strategy.

To maximize savings with a laptop, put the AC adapter on a power strip that can be turned off (or will turn off automatically); the transformer in the AC adapter draws power continuously, even when the laptop is not plugged into the adapter.

Turn off your computer and monitor when not in use for an extended period of time.

Unplug battery chargers when the batteries are fully charged or the chargers are not in use.

Turn off your monitor when you're away from your PC for 20 minutes or more. If you will be away for two hours or more, turn off your personal computer and monitor.



February is Black History Month

By: Kerri-Ann Forbes

Dr. Carter G. Woodson is the father of Black History. Mr. Woodson was born in 1875 in New Canton, Virginia and in 1912 he earned a PhD in history from Harvard University and was the second African American to earn a Harvard doctorate. Dr. Woodson was an active promoter of black education and founded the Association for the Study of Negro Life and History, the Journal of Negro History, the Associated Publishers, and Negro History Bulletin. In 1926, he began promoting Negro History Week during the second week of February to celebrate the birthdays of Abraham Lincoln and Frederick Douglass. Dr. Woodson passed in 1950 and in 1976, Negro History Week (which Woodson founded) became Black History Month. There are many historical achievements in Black History and it's an integral component of American History. The purpose of Black History Month is to educate and promote awareness of African American history to the general public. Let's all celebrate Black History Month!

2011 Behavioral National Patient Safety Goals

The purpose of the National Patient Safety Goals is to improve patient safety.
The Goals focus on problems in health care safety and how to solve them.

Identify clients correctly

Use at least two ways to identify clients. For example, use the client's name and date of birth. This is done to make sure that each client gets the medicine and treatment meant for them.

Prevent infection

Use the hand cleaning guidelines from the Centers for Disease Control and Prevention or the World Health Organization.

Check client medicines Note: This goal is effective July 1, 2011.

Find out what medicines each client is taking. Make sure that it is OK for the client to take any new medicines with their current medicines.

Give a list of the client's medicines to their next caregiver. Give the list to the client's regular doctor before the client goes home.

Give a list of the client's medicines to the client and their family before they go home.
Explain the list.

Some clients may get medicine in small amounts or for a short time. Make sure that it is OK for those clients to take those medicines with their current medicines.

Identify client safety risks

Find out which clients are most likely to try to kill themselves.

http://www.jointcommission.org/behavioral_health_care_2011_national_patient_safety_goals/

CHI's 40th Anniversary Theme



The Flame of Passion, Compassion & Concern.

“Patient Care Comes First”

Current Events

Black History Month	February
Children's Dental Health Month	February
National Wear Red Day	February 5
Burn Awareness Week	February 7 - 13
Congenital Heart Defect Awareness Week	February 7 - 14
National Donor Day	February 14
Children of Alcoholics Week	February 14 - 20

Learn about SPEC at CHI!

What is SPEC all about?

SPEC promotes well-being by concentrating on people's strengths, preventing foreseeable problems, providing voice and choice, and changing community conditions that lead to suffering.

Learn More At:

www.specway.org